



387 ASHTON ROAD ,OLDHAM

OL8 2NA

0161 6245060

[INFO@VOLKSMASLERLTD.CO.UK](mailto:INFO@VOLKSMASLERLTD.CO.UK)

### **Covid 19 customer precautionary measures**

- On completion of you booking , you will receive this email , can you confirm you contact details including full name , phone number , and address. - if you have any additional request to your appointment please state this in the email
- No customer will be in personal contact with staff members
- On arrival please call the branch to inform them you have arrived- all contact will be made via telephone. No face to face interactions
- Please put your keys in the box in the reception provided this will be the same for collection of Your keys – This will be organised in a safe and secure manner.
- Your keys will be disinfected on your arrival and departure
- Your car interior and door handles will be disinfected on arrival and departure.
- All staff will wear gloves and protective clothing when inside your vehicle or handling your keys
- When vehicles are complete invoices will be paid via telephone card payment or online BACS transfer. No cash payments accepted. ( bank details see below )
- Invoices and All relevant documentation will be emailed to you directly.

### **Bank details**

Name Volksmaster Limited  
Account number 13768968  
Sort code 30-96-26  
Bank - Lloyds

We understand these measures are not our usual way of operating but these measures are in place to protect you and us during this pandemic as we are aware we still are required to offer a service to motorists.

We thank you for your support and understanding.  
Kind regards  
Volksmaster Ltd