



Provision of Services Regulations information

Name: VOLKSMaster LIMITED

Legal form: A limited company registered in London and incorporated in the UK

Service: servicing & repairs of motor vehicles.

Registered office and postal address: 387 Ashton road, Oldham, OL82NA

Telephone:0161 678 9610

Fax:0161 633 1216

Email: volksmaster@hotmail.co.uk

Public registers: Details about the limited company's registration can be viewed at www.companieshouse.gov.uk under reference number 03703900.

VAT number: 738565396

Regulating body: VOSA certified MOT testing station, Site number V106871. Authorised by VOSA.

General terms and conditions: A letter of engagement accompanied by our standard terms and conditions will be provided at the start of any contract for works.

Applicable law: Unless otherwise agreed, English law, with the English Courts having exclusive jurisdiction in relation to any claim, dispute or difference concerning the service and any matter arising from it.

Work Guarantees: All works guaranteed for 12 months from date of completion, this covers parts and labour, please see our full guarantee document for further information. Parts fitted to vehicle are also subject to a specific manufacturer's warranty details of which will be provided on request. Your statutory rights are not affected by our guarantee.

Complaints: Complaints can be made by contacting Mr M.McDonald .

Vosa operate a complaints procedure and you can excess this by visiting www.gov.uk/getting-an-mot/problems-with-your-test-result or by calling 0300 123 9000